

Equality Impact Assessment – Summary

Officer responsible:

Rob Burton

Department

Property Services

Team:

Business Services

Date of assessment:

19th November 2008

Version of policy:

N/A

Release date of service:

N/A

1. Name of the Service:

Joining the London Housing Consortium

Predictive or Retrospective:

Retrospective

2. Summary of the service:

To access contracts for roofing, balcony repairs, external redecoration and other works for customers homes. This consortium approach offers cost savings for St Georges and include a programme of works that takes into consideration all our requirement for customer care for example the consortiums ability to carry out work within 8 weeks.

3. What is the impact on customers?

Due to lack of information on the different equality groups using the service, it would be difficult to state that this service has a positive or negative impact on customers. This information is required to make this decision.

4. What action will be taken in the future?

Satisfaction survey results. These need to be profiled to evidence consistency of satisfaction across all groups. Information held in Performance Plus.

Approval

Is Full Impact Assessment necessary	YES/NO	No – An Initial Impact Assessment will be required at the next review
Signed by Line Manager		Yes
Challenge by Equality & Diversity Monitoring Group: YES/NO		Yes